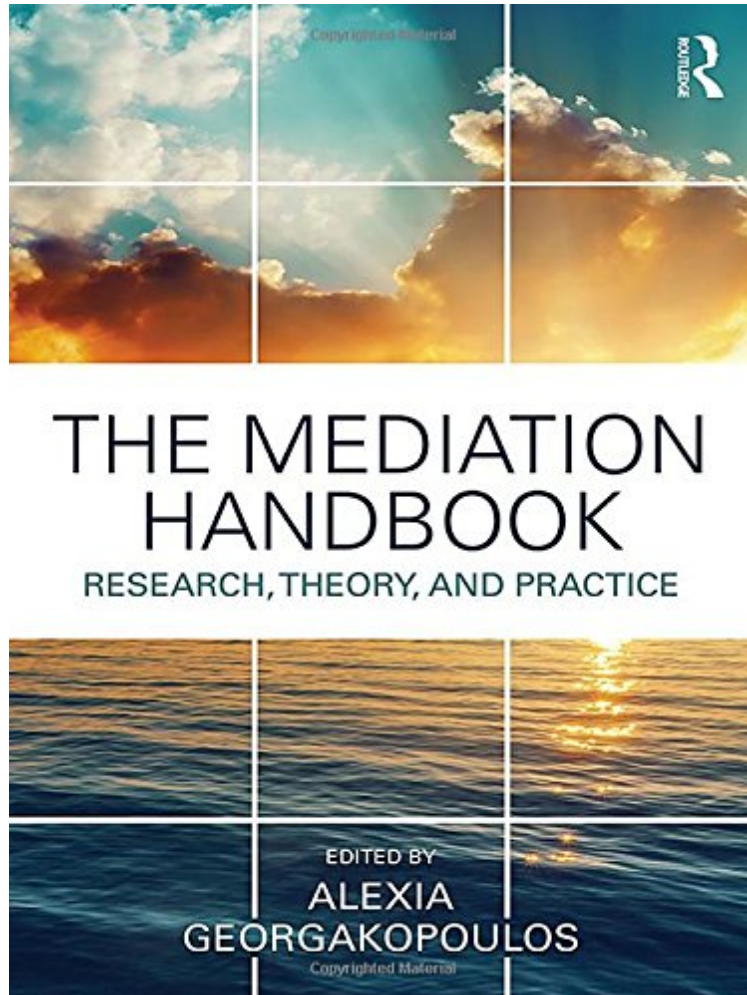


The Mediation Handbook: Research, theory, and practice

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About the Author Alexia Georgakopoulos is a Professor in the Department of Conflict Studies at Nova Southeastern University, USA. She is the Director of the Institute of Conflict Resolution and Communication, a mediation and conflict resolution training and consulting firm specializing in delivering educational training and mediation certification to professionals. A world-class scholar and practitioner in mediation with numerous articles, book chapters, and speaking engagements, she was featured on NBC's *Today Show* to discuss peace in the diverse world.